

Vantage Health Plan

Vantage Medical Home HMO Plan



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2020

Welcome to Vantage

Dear OGB Member:

Vantage Health Plan will continue to be a health plan option for eligible OGB Members in 2020.

If you are a current Vantage Medical Home HMO Member and you would like to keep your plan with the same covered dependents for the 2020 plan year, **you do not need to do anything**. Your coverage will continue for the 2020 plan year.

If you are not currently a Vantage Medical Home HMO Member and would like to enroll for 2020, see below for enrollment options:

- **LaGov employees*** – Change/update your elections through *Louisiana Employees Online (LEO)* or contact your HR department.
- **Non-LaGov employees*** - Change/update your elections at *info.groupbenefits.org* or contact your HR department.
- **Non-Medicare retirees** - Change/update your elections at *info.groupbenefits.org*, contact OGB, complete the paper enrollment form, or submit a signed letter to OGB.

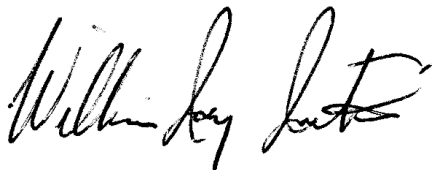
**Paper enrollment forms are not accepted from Active employees.*

All eligibility and enrollment processing is handled by agency HR Departments and/or OGB. OGB Customer Service can be contacted at (800) 272-8451.

***NOTICE: Annual Enrollment ends November 15, 2019.
Please don't wait to make your 2020 plan selection!***

If you have any questions about the Vantage Medical Home HMO Plan, please call our Member Services Department at **(318) 998-4435** or toll-free at **(844) 536-7104** or visit us online at www.VHP-StateGroup.com. We look forward to serving you.

Thank you,



William J. Justice
Director of Marketing

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► *Vantage benefits include:*

- \$176.10** monthly premium for employee-only coverage
- \$25** primary care office visit copays or **\$10** primary care office visit copays through Affinity Health Network (AHN)
- Reduced copays for certain other services through Affinity Health Network (AHN)
- No referrals
- Annual wellness exam **100%** covered
- Prescription drug plan included with **\$10** copay for Tier 1 preferred generic drugs - no deductible
- \$0** copay for Tier 1 preferred generic drugs through Saint John Pharmacy mail order (90-day supply)
- Preventive and Comprehensive Dental coverage for all members
- Vision coverage
- Great local customer service
- Worldwide emergency coverage
- Search our Vantage website, www.VHP-StateGroup.com, to find an in-network provider or a retail pharmacy or to search for prescription drugs covered by Vantage.

If you have any questions, please contact Vantage Health Plan at (318) 998-4435 or toll-free at (844) 536-7104. For the hearing impaired, please call toll-free TTY (866) 524-5144. Member Services is available Monday through Friday from 8:00 a.m.–6:00 p.m. CST.

In-Network Benefits for 2020

BENEFIT		PREMIUMS	
MONTHLY PREMIUM*	Enrollee Only	\$176.10	
	Enrollee + 1 (Spouse)	\$572.00	
	Enrollee + 1 (Child)	\$253.44	
	Enrollee + Children	\$253.44	
	Family	\$612.86	
		Actives & Retirees after 3/1/15	Retirees prior to 3/1/15
IN-NETWORK MEDICAL DEDUCTIBLE	Individual	\$400	\$0
	Individual + 1	\$800	\$0
	Family	\$1,200	\$0
IN-NETWORK MEDICAL OUT-OF-POCKET MAXIMUM	Individual	\$3,500	\$2,000
	Individual + 1	\$6,000	\$3,000
	Family	\$8,500	\$4,000
OFFICE VISITS: MEDICAL HOME-PRIMARY CARE PROVIDER (MH-PCP) SPECIALIST		\$25 copay per visit or \$10 copay at AHN per visit \$50 copay per visit or \$35 copay at AHN per visit	
WELLNESS AND PREVENTIVE CARE		100% covered	
LAB SERVICES		100% covered	
MAJOR DIAGNOSTIC TESTS		\$50 copay per test or \$25 copay per test at AHN	
X-RAY AND OTHER HOSPITAL OUTPATIENT SERVICES		100% covered	
OUTPATIENT SURGERY SERVICES		\$100 copay or \$50 copay at AHN	
EMERGENCY ROOM		\$200 copay per visit - waived if admitted	
INPATIENT HOSPITAL		\$100 copay per day, \$300 maximum copay per stay or \$50 copay per day; \$150 maximum copay per stay at AHN	
PHYSICIAN PROFESSIONAL FEES		100% covered after deductible	
RADIOLOGIST / PATHOLOGIST / ANESTHESIOLOGIST		100% covered after deductible	
PRESCRIPTION DRUGS – No deductible		Tier I Mail Order (90-day supply) \$0 Copay at AHN Tier I.....\$10 copay Tier II.....\$30 copay Tier III.....\$55 copay Tier IV\$80 copay Tier V\$150 copay Tier VI 100% coverage	
VISION SERVICES: Routine Vision Exam Glasses and Contacts		\$50 copay per visit or \$35 copay at AHN per visit 50% coinsurance; \$100 maximum benefit for all members	
PREVENTIVE DENTAL SERVICES: (Routine Preventive Cleaning, Exam, and Bitewing X-ray)		100% coverage at Vantage Allowable	
COMPREHENSIVE DENTAL		50% coinsurance; \$500 maximum benefit for all members	

*Rates listed are at a 75% OGB participation level; For a complete list of rates at all OGB participation levels, please visit info.groupbenefits.org.



Vantage Extras!

Vision Benefits

- » Specialist copay of \$50 (\$35 AHN) for one routine eye exam per year.
- » Glasses/Contacts - 50% coinsurance for 12 pairs of contacts or 1 pair of glasses per year, not subject to deductible; maximum benefit of \$100 for all members.

Out-of-Network Coverage

- » Vantage members are covered anywhere in the world for emergency care at in-network benefits.
- » Vantage members also have access to out-of-network providers nationwide. Pre-authorization is required. Out-of-Network deductible and coinsurance applies. See Cost Share Schedule.

Vantage Wellness

Vantage Wellness gives you the tools you need to stick to a healthy lifestyle!

- » **Exercise Log:** Keep tabs on your daily workouts by entering them into your exercise log.
- » **Nutrition Log:** Take the guesswork out of your nutrition and track what you eat each day.
- » **Exercise Videos:** Stuck in a rut? Check out the Wellness Exercise of the week for new ideas.
- » **Healthy Recipes:** Make your next meal a healthier one by using a recipe from Vantage Wellness.

Still not convinced? Consider these extra perks:

- » **Wellness Prizes:** Complete weekly tasks to be entered to win prizes for working on your healthy habits!
- » **Gym Discounts:** Check www.vantagewellness.com/partners.aspx to find a gym near you offering a great discount for Vantage Members. Not available in all parishes.
- » **Counseling Services:** Get some extra help with in-person or over-the-phone nutrition counseling through Affinity Health Group.

If you have any questions, please contact Member Services at (318) 998-4435 or toll-free at (844) 536-7104.

IN-NETWORK PROVIDERS

Vantage has several provider network options for OGB Medical Home members. All members have in-network coverage with Vantage standard network providers as well as Affinity Health Network providers.



- Vantage's standard network
- In-Network Cost Share



- Reduced Cost Share on many covered services
- In-Network Cost Share on all other services

IN-NETWORK PROVIDER SEARCH

You can search for a Medical Home-Primary Care Provider (Medical Home-PCP) or other providers from our extensive list of In-Network providers. Visit www.VHP-StateGroup.com and follow the steps listed below, or call our Member Services Department at (318) 998-4435 or toll-free at (844) 536-7104 to select your Medical Home-PCP and to find other In-Network providers.

A screenshot of a web form titled "Are you a member or just looking around?". The form has two tabs: "I'm a Member" and "I'm Looking Around". Below the tabs, there is a section "What type of plan are you looking for?" with three radio button options: "Medicare", "Individual", and "Employer Groups". The "Employer Groups" option is selected. Below this is a section "Please enter the ZIP code where you live or work:" with a text input field labeled "Enter ZIP Code" and a "Search" button. A "Close" button is located in the bottom right corner of the form.

- 1 Click the "I'm Looking Around" tab.
- 2 Select "Employer Groups" plan type.
- 3 Enter the Zip Code where you live in the space provided.
- 4 Click the "Search" button.

MEMBER PORTAL

Vantage is making healthcare even easier by providing you with secure online access to important information about your health plan coverage and activity. Sign up for the Vantage Member Portal today!

portal.vantagehealthplan.com
or 844-536-7104

Simplify Your Life! Go Paperless!

Vantage Member Portal features include:

- » Your plan documents online including provider and pharmacy directories – no more paper booklets when you sign up for Digital Documents!
- » Your pre-authorization and claims history
- » Your record of payments for medical and pharmacy services (deductible, copay and coinsurance amounts)
- » Your contact and other personal information
- » Medical Home-Primary Care Provider selection
- » Vantage News
- » A link to the Navitus Member Portal to view your prescriptions, search for drug interactions and generic options, and find drugs covered under the Vantage Formulary (Drug List)
- » Your choice of communication from Vantage - choose texts, emails, calls, or mail!

Want to sign up for the Vantage Member Portal?

Register online at portal.vantagehealthplan.com, or call Vantage Member Services toll-free at 844-536-7104.



Vantage Locations

Monroe

122 St. John Street
Monroe, LA 71201

Shreveport

855 Pierremont Road, Suite 109
Shreveport, LA 71106

Baton Rouge

5778 Essen Lane, Suite B
Baton Rouge, LA 70810

Hammond

219 West Thomas Street
Hammond, LA 70401

For Information On Other Locations:

www.vantagehealthplan.com/locations

Hours of Operation

Monday through Friday 8:00 a.m. – 6:00 p.m.

Contact

Phone Numbers:

(844) 536-7104 or TTY (866) 524-5144
(for the hearing impaired)

Website:

www.VHP-StateGroup.com

Email:

memberservices@vhpla.com